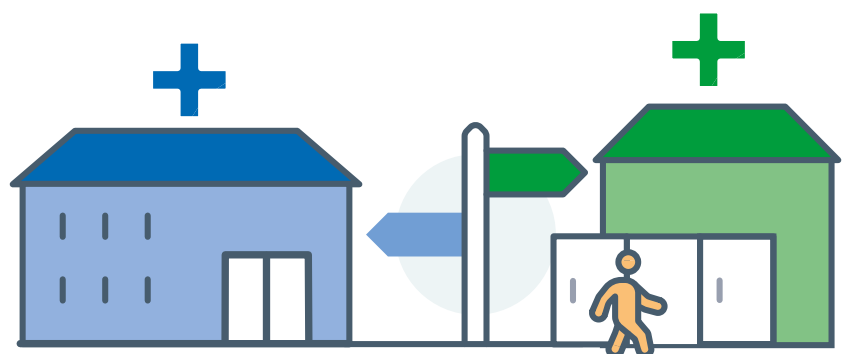


Your consultation with an NHS Community Pharmacist

Easy read



How it works



Our practice is working closely with local pharmacists to support you with certain minor health conditions.



It may be more appropriate to have your NHS consultation with a pharmacist instead of your GP practice.



You can choose a pharmacy convenient to you and we will arrange this for you.



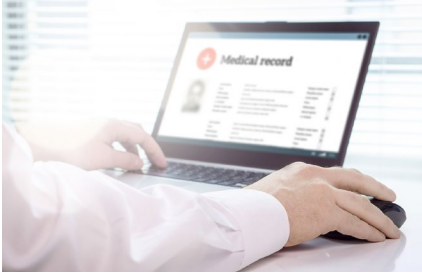
Pharmacists are experts in medicines. They can help with lots of different minor health concerns.



If you give permission, the pharmacist will let us know:

- What happened at your consultation
- If you need any other appointments.

What happens next?



We will contact the pharmacy you have chosen, and send them:

- Your contact details
- The details of your condition.



The pharmacist will contact you to arrange your consultation. This will either be:

- A phone call
- A video call
- To go into the pharmacy.



The consultation will be confidential. This means anything you talk about will be kept private. All pharmacies have a consultation room.



If you go into the pharmacy, let the counter staff know:

- You have been sent by your GP practice
- You are there for a consultation with the pharmacist.



How will the pharmacist help?



Pharmacists are highly skilled and have trained for many years.



The pharmacist will look at your symptoms. They can give health advice and help you manage your condition.



The pharmacist may arrange for you to see another healthcare professional (like a GP or optician).



The pharmacist may suggest a medicine that you can buy without a prescription.



The pharmacist will:

- Record what happened at your consultation, including any medication you were given
- Share this with us to make sure your medical record is updated.

Which pharmacy can I have a consultation with?



You can choose a pharmacy convenient to you.

How will we use your information?

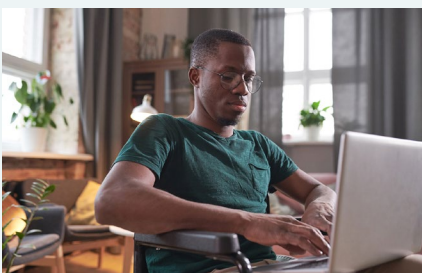


We will only use your personal information when we need it to manage your care safely.



All of your personal information will be held securely by the NHS. We will never share it with another organisation or person outside of the NHS.

Where can I find out more?



- [How your pharmacy can help](#)
- [Find a Pharmacy](#)