

LYME BAY MEDICAL PRACTICE
PATIENT PARTICIPATION GROUP ZOOM MEETING
MINUTES

Date: Tuesday 23rd March 2021

Time: 3:00pm

1. Welcome and identification of participants & apologies:

Attendees:

David Hardman, David Edwards, Sally Holman, Caroline Powley, Pauline Frost, Caroline Aldridge, Sarah Hill, Alison Robinson

Apologies:

Shirley Williams, Chris Boothroyd, Jo Churchill

2. Minutes of last meeting – comments below:

Q – Have the covid vaccinations in the community been completed?

A – They were completed by the Frailty Team who are continuing the programme as more housebound patients are identified.

Q - Social prescriber – may have a different role going forward.

A – The Social Prescriber and Care Coordinators are developing their service and will keep practices updated.

Q - PPG part of the website has a reference to 2016. Latest minutes not on there. Confusing map of the practice boundary area, area in red including Chard and Bridport?

A - Maybe Charmouth boundary additions have been added. Check with Jo.

Q- Covid vaccinations – positive vibes from the community. What happens if patients request a vaccination?

A – They will be contacted if in the cohort to be invited. If not, they can contact the mass vaccination centres.

3. COVID vaccination roll out -report on progress and issues:

Covid vaccination roll-out – continuing at Bridport, run once or twice a week. Now inviting those for 2nd doses and inviting 1st doses. Patients to wait for the invitation for 2nd doses.

Focusing on all patients over 50yrs and recontacting patients who have not yet attended.

Practices are signed up to deliver vaccines to all over 18yr olds.

A Booking Team has been employed by the PCN and use a system called AccuRx. Invitation texts are sent to patients and they book themselves into the clinic.

4. Proposed Merger of the Lyme Regis and Charmouth PPG's:

Practical processes are being worked through, eg, IT processes, staff integration. Proposed merger of the PPGs - Meeting held in February – Joanna Scotton, David Hardman, David Edwards and Jim Gammans which was a positive meeting.

Decision made to share the Terms of Reference with the Chair, Joanna.

David and David will meet with Joanna informally for a chat about future meetings.

5. LRNH Beds and Care in the Community report:

DH sent feedback from the PPG members to Karen Fisher and Helen Persey. LymeForward also sent feedback.

DHC were grateful for feedback from group. No response except to say thank you.

SH has received a reply from Helen Persey. They would like to gradually reduce the bed numbers while increasing the numbers of rehabilitation staff.

They would hope to start the decrease, by one bed, in June. This plan has gone to the CCG for approval.

6. Practice feedback:

Staff:

Sally Cable, ANP, has left. Bonnie Jones, HCA, has left. New HCA starting in 3 to 4 weeks. Looking to recruit to the NP/PN role.

Jo Churchill is the Admin Team Lead.

Courtney Tuck, Administration Assistant, started last week.

Merging with Charmouth on 7th April - currently working through how the services will work together.

The Charmouth GPs will continue to be based at Charmouth.

The triage service by the NPs will now be available for the patients previously registered at Charmouth.

There will be one phone line which will ring at both sites so patients can phone the number they are used to phoning.

Care to be taken to ensure patients know where their face to face appointments will be held.

7. Patient feedback:

Q – Are there many cases of long covid?

A – A few queries are coming in.

Q – Question about Airmid.

A – Airmid is part of SystmOnline.

Q – Access to record – blood test results not always on the record when patient view through SystmOnline.

A – This will be if the hospital has requested the blood test.

Q – If an appointment is outside Devon/Dorset does the letter come through electronically emailed?

A – SH will check.

Very positive feedback from patients, particularly in relation to the vaccination clinics.

8. AOB:

Discussed the integration of all the information, from voluntary and formal organisations in the locality, being put into one integrated website to access what is available in Lyme Regis eg, mental health, carers. Social prescribers will be working on this, they link with Help and Care and Help and Kindness.

Discussed whether the PPG should involve school children in the group, particularly now, for example in how they are coping being back to school. CP will liaise with the Wellbeing Head at the school.

9. Date of next meeting:

Tuesday May 25th at 3pm
Via Zoom