

Lyme Bay Medical Practice

Patient Participation Group (PPG)

Minutes of third meeting held Thursday Dec 10th 2015 3pm.

Present

Hazel Pennington

Mr and Mrs J.Volkman

Shirley Williams

Joan Cool

David Hardman

Jo Churchill

Sarah Hill (Practice Manager)

Elise Ripley (Patient Involvement Lead)

Dr Forbes Watson (during part of the meeting)

Apologies

Samantha Pennington

Sally Holman

Dave Milligan

1. Elise warmly welcomed members of the group.
2. Notes of the last meeting were circulated along with other papers

3. Matters Arising.

- Local Log in for the National Association for Patient Participation is still not known but Elise offered to e mail her log in access code so that members of the group could access the site. **Action Elise.**
- No thoughts or ideas had been e-mailed to Elise since the October meeting.
- Saturday morning surgeries do not have a specific slot. They vary across the month. It was pointed out that chemist weekend opening times were not easily known. It was suggested that this needs to happen and possibly could feature weekly in the local free press - **Action Sarah.**

4. Practice Update.

- Quality Care Commission verdict on the Practice was 'good'

- Patient Appointments- Medical and Dental text reminders to patients are now operational.

5 PPG Conference- Nov 21st- Report

In the North Dorset Group 9 out of 11 practices have PPG's There were some 60 attendees at the Saturday conference which was a mixture of presentation, networking and Q&A sessions. Elise indicated that a Quality Assurance Template did exist for PPG groups and we might wish to look at this. She also distributed various papers of interest not least the quarterly newsletter of the National Association for Patient Participation called Patient Matters.

There was a brief discussion on Dementia Friendly Communities and it was indicated that Uplyme Help at hand scheme had hosted an evening in September where a number of local and regional speakers and providers had spoken. Invitations had gone out to businesses in both Uplyme and Lyme Regis and a good number had attended along with carers and families (some 75 + attended the evening)

There will be the annual NAPP conference in June 2016 linking with Patient Participation week across the country.

6. Future Locality Plans for Health and Wellbeing Event Sat. June 11th 2016

The group agreed to do something! At least two members seemed to be prepared to front it. **Action- lead members of the group.**

7. CCG Update

Dr Forbes Watson joined the meeting and provided background information on the Clinical Services Review. Debate will continue until 2016 when proposals will go out for consultation

By 2021 the population in Dorset will have increased by 50,000. Most of these will be in the over 65 age range. This will increase pressure on services. Although Dorset is presently in balance financially unless reforms take place there would be a £200m. gap (deficit) per year by 2021

Dorset's ageing population profile means that Health and Social Care Issues will become more pressing. The present thinking is that one major emergency Centre for the seriously ill which is 24 hour consultant staffed will lead to better patient outcomes. There is national evidence to support this view Other hospitals would carry out routine operations, procedures etc. Paediatrics and Maternity provision is presently causing the greatest concern (not least travel time issues)

The driver behind the final configuration of provision in Dorset must be patient safety. Safety must override travel time pressures.

Dr Watson accepted that some would see it as a down grading of services in some areas but the model of a Centre of Excellence, satellite hospitals and more provision of services locally is likely to be the way forward.

Unlike the third runway at Heathrow Dorset cannot afford to keep delaying decisions as to do so will have negative finance implications An early decision is essential and therefore consultation in the summer of 2016 will be crucial.

Dr Watson was thanked for his update and he left the meeting. **Action – Group to try and ensure accurate balanced information is put in the public domain.**

8. Where next for Lyme PPG?

- Continue to review how the Practice transmits information to patients (website, information boards etc.).
- Might it be sensible to put notes from PPG meetings on website?
- Any Dementia Awareness initiatives in Lyme Regis ought to link up with Uplyme Help at Hand Scheme.
- Post of Chairperson- Elise asked for volunteers for this key post. It was suggested that she continued as she brought wider perspectives into any discussion and stopped the group from being too parochial!
- It was agreed that in the June showcase event that both Lyme Practices should be involved

9. A.O.B

It would be helpful for Sarah to have e-mail addresses if possible

DATE OF NEXT MEETING TUESDAY FEB. 2nd 2016 at 3pm