

Lyme Bay Medical & Dental Practice

PPG – Patient Participation Group

Date: Tuesday 2nd February 2016.

Start: 3.15pm

Present: Elise Ripley, Hazel Pennington, Shirley Williams, Sally Holman, Sarah Hill, Joanna Churchill

Apologise: Mr & Mrs Volkman, Joan Cool, David Hardman, Samantha Pennington & Dave Milligan.

- 1) Elise welcomed everyone to the group, introductions were made and any apologies received.
- 2) **Matters arising from last meeting.**
 - Local Log in for national association for patient participation still unable to log in Sarah to follow this up. **Action - Sarah**
 - Saturday surgery – Prefer regular Saturday each month and/or drop in – Sarah to speak to Dr Watson/Sally Cable, advised that drop in does happen on a Friday afternoon and unlikely to happen on a Saturday as well – **Action – Sarah**
 - Post of Chairperson – Everyone happy with Elise with the knowledge and contacts she brings, Elise happy to continue.
 - Website – More information regarding PPG to try and involve other patients and to make it clearer where new and present members can source information regarding minutes, meetings and events, i.e. ‘go to practice news for information’ All new patients are now asked to join the group on registration forms– **Action – Jo**
 - All members to ensure Sarah has their up to date email address.
- 3) **Public Consultation** – postponed until possibly early summer?
- 4) **Dorset West Locality Health & Wellbeing Event** (Template letter & info handed out)
 - i. Had provisionally be planned for Saturday 11th June 2016 the same day as Bridport’s and the Queen’s birthday celebrations (Lyme Regis may have other events to celebrate the Queen’s birthday), all members felt a different date would be more beneficial to Lyme Regis. Lyme would be able to support Bridport’s and obtain some ideas from their day, also would be able to use some of the contacts/activities/resources that Bridport would use, as potentially would be available on another day to visit and support Lyme Regis as well i.e. cancer bus. Suggested a date of the beginning or end of summer season, June or September. – **Action - further discussion needed.**

- ii. Lyme Regis has so much to offer and many groups and business would want to get involved. Speak to local groups/committees to see what interest there is, what they can offer and think up some ideas. **Action – All.**
- iii. All 3 practices should be involved (Lyme Bay Medical Practice, Lyme Regis Medical Centre and Charmouth Practice. Sarah will discuss with both practice managers. **Action – Sarah.**
- iv. Elise to email template letter to Sally to amend/edit where she feels appropriate.

Conclusion:

- v. Need someone to take on the overall responsibility, all members present happy to help and support but not to run. Sarah suggested herself and Jo?.
- vi. Hire Woodmead Hall in Lyme Regis - central, good size & good parking. £1000 budget but hopefully won't need to spend if local business/groups support. Main cost would be for hire of hall and refreshments.
- vii. Could be very exciting.
- viii. Need to decide on a definite date.

Further discussion to be continued.....

5) Dementia Awareness

Weymouth has recently become a dementia friendly community and Chris Matthews has asked Elise to do the same for Bridport, simple actions can make life a lot easier for people with dementia. There is a 4 hour training induction for members of staff who would like to be involved.

Try and make Lyme Regis the same, possibly ask Chris Matthews to come and discuss with PPG group? It was felt it was important for Lyme Bay Surgery to have all the information available for what is on offer already, what support groups there are at present and possibly produce a booklet? **Action – Sarah.**

6) Patient and Public Engagement Group (PPEG)

A people-centred discussion group that the PPEG through discussions and activities can support the CCG in transforming person centred care. (Information leaflet handed to each member)

The group asked Sarah what concerns/complaints Lyme Bay Medical Practice receive. Sarah advised the group that overall Lyme Bay have had very few concerns/complaints of which can be seen through survey's and friends and family cards that the practice hands out on a regular basis to patients.

Group members had heard a few comments that the biggest concern was when people were discharged from hospital, especially the elderly or people living alone and what support was available for their continued care. i.e. visits from DN's. Sarah advised group members that there is a Health & Social Care Worker who oversees patients discharges and organises relevant aftercare and makes sure that all that need to know,

know that a patient will/has been discharged. Group members unaware of this and will promote this in the local community.

AOB

No

Next Meeting Tuesday 12th April 2016 at 3pm

End of Meeting: 4.40pm