

Lyme Regis and Charmouth Locality Patient Participation Group Meeting

MINUTES

Date: **Monday 24th April 2017**

Time: **2:00pm – 4.00pm**

Location: **Lyme Regis Medical Centre**

In Attendance: Alison Robinson – Service Manager, Lyme Regis Medical Centre
Sarah Hill – Practice Manager, Kent House Surgery
Jo Churchill – Kent House Surgery
April Boyle – Practice Manager, Littlehurst Surgery, Charmouth
Judy Pride – Guest Speaker from The Macular Society
Claire Collinge & Emma Wilson – Dorset CCG
Adrian Ragbourne – Lyme Forward
Sally Coletti – Community Nurse Team Lead, LRMC
Sarah Marston – Community Services Manager/Clinical Lead
Dan Socaciu – Patient Services Manager
Diane Spencer – Minutes Secretary

Patient

Representatives: Hazel Read, Daryl Turner, Caroline Powley, Sue Puddicombe,
David Hardman, Angela Tucker, Jenny Rodgers, Penny Rose,
Rob Bailey, David Edwards, Jenni Thomson, Joanna Scotton,
Liz Berry

Apologies: Margaret Dannatt, Ros Pritchard, Cynthia Studden, Gillian Roche,
Suki Newton-Taylor, Sue Hewett, Christine Mackenzie, Diana Bailey

Guest Speaker Judy Pride from The Macular Society

Age related macular degeneration (AMD) causes more than half of all blindness in Britain. 600,000 people have AMD and 200 people are diagnosed every day. By 2050 it is estimated that 1.3 million people will be living with this condition.

Lyme Regis and Charmouth Locality Patient Participation Group Meeting

The Macular Society provides support/raises awareness mainly with volunteers. Currently they have 50 members of staff.

Macular degeneration only affects the central vision and people become expert at living with this condition.

The dry form of AMD is a slow deterioration of the cells of the macular. It can be described as like looking through a fog. There is no cure for this but trials are ongoing.

A person with wet AMD can lose much of their central vision. Treatment can slow the progress of this condition.

Judy stressed the need for regular eye checks. Aids are available from the Macular Society. The Society is happy to deliver these 'aids' to centres locally and counsellors can give advice over the telephone. There is also a befriending service and free helpline.

Judy distributed leaflets regarding this condition and invitations to join the Society free for 6 months.

Adrian Ragbourne, Co-ordinator for Lyme Forward

Adrian's role covers community development and he works with the CCG to ensure local needs are in place with health and wellbeing/mental health probably being the biggest issues due our rurality as it can be difficult for local people to travel to get the support they need.

He discussed the Food Bank. Currently around 10 families are being supported by this scheme which is there to help the elderly, patients just out of hospital or families in need. Food bank referrals need to go to Adrian and he will source appropriate food accordingly.

Lyme Forward is also responsible for organising a number of groups:

The 'Altogether Group' for people with mental health issues/anxiety and depression or problems with drink/drugs. EDP Drug and Alcohol services have offered to start a group in Lyme.

Link to Cancer have offered to start a group.

Lyme Regis and Charmouth Locality Patient Participation Group Meeting

Link to Work Group for the unemployed struggling through health issues.

Adrian stressed that the PPG Groups need to promote these services.

There is a meeting to be held on 9th June with the CCG to discuss the needs of primary care service. Patients are welcome to attend this meeting

More information on Lyme Forward is available on their website and Adrian is always happy to be contacted.

Dorset CCG – Claire Collinge and Emma Wilson

Claire and Emma work with the Primary Care Team and they are involved in the contract which was awarded to Virgin 5 years ago. This has been extended for a further year. Claire explained that Lyme Regis Medical Centre is unique as we also provide community services to around 9000 patients in total.

They are working to obtain feedback on what is best for Lyme Regis. They want to know what works and what doesn't, and how best to design the services for the future.

In order to obtain this information 'survey monkey' is a link to questionnaires which can be completed on line. Paper questionnaires can also be used.

The CCG are holding an event on 12th June (venue not confirmed yet) for the GP practices to be involved in and up to 40 members of the public will be able to attend this.

Sally Coletti – Community Nurse Team Lead

Sally discussed the provision of services by the Community Nurse Team. Currently this team comprises of 2 full-time Community Nurses, 2 part-time, 2 Health Care Assistants and one hospital-at-home Health Care Assistant nurse. Occupational Therapy and Physiotherapy services are also available.

There are 6 intermediate care beds which are nurse led (for rehab) for use by all 3 practices.

Sally is involved in the Gold Standard Cancer Framework which supports families after bereavement, cancer patients and patients with complex care needs.

Lyme Regis and Charmouth Locality Patient Participation Group Meeting

Sally spoke about NHS-Funded Nursing Care (FNC) which is care provided by a registered nurse for people who live in a care home. The NHS will pay a flat rate contribution directly to the care home.

Self-referrals can be made to the Community Nurses.

Virtual ward meetings are held (to discuss patients who may be at risk of admission to hospital) by each surgery every 3 weeks.

Any other business

Lloyds Pharmacy:

The Pharmacist was not available to give a talk today regarding the issues with prescription delays and problems with batch prescribing.

The structure at Lloyds has just changed and alongside the Pharmacist there is a full-time manager who is going to help address the recent problems with prescriptions.

What is the role of a PPG member?

AR said there is no specific role. Surgeries need to have a Patient Participation Group to enable patients to have a 'voice'. This can be discussed further at the individual practice meetings.

Next Joint Surgeries meeting Monday 23rd October 2017 at 2pm

Next Meeting for Lyme Regis patients Monday 24th July 2017 at 2pm

These dates will be published on the websites